DEPARTMENT OF SOCIAL AND HEALTH SERVICES MEDICAID PURCHASING ADMINISTRATION Olympia, Washington

To: Optometrists Memo #: 10-50

Opticians Issued: June 25, 2010

Managed Care Organizations

From: Douglas Porter, Assistant Secretary For information, contact:

Medicaid Purchasing 1-800-562-3022, option 2, or go to:
Administration (MPA) http://hrsa.dshs.wa.gov/contact/default.aspx

Supersedes # Memorandum:

09-47

Subject: Vision Care: Fee Schedule, General Ordering Information Updates, Add

EPA Number and Limit, and Add Process for Unclaimed Eyeglasses.

Effective for dates of service on and after July 1, 2010, the Department of Social and Health Services (the Department) will:

- Update the *Vision Care Services* Fee Schedule with the Medicare Physician Fee Schedule Data Base (MPFSDB) Year 2010 Relative Value Units (RVUs);
- Update the general ordering information to order hardware from Airway;
- Add an Expedited Prior Authorization (EPA) number for coverage of Miraflex frames and update the EPA limit for replacement eyeglasses for adults; and
- Establish provider guidelines for unclaimed eyeglasses.

Maximum Allowable Fees

Effective for dates of service on and after July 1, 2010, the Department will update the *Vision Care Services* Fee Schedule with MPFSDB Year 2010 RVUs. The Department will adjust the maximum allowable fees to reflect the new rates.

Viewing Changes to the Fee Schedule

To view the July 1, 2010, fee schedule changes, go to the Department/MPA website online at: http://hrsa.dshs.wa.gov/RBRVS/Index.html#V.

Bill the Department your usual and customary charge.

Updates to General Ordering Information

Please refer to page E.2 of the *Vision Care Billing Instructions* for important updates to the ordering information for Airway Optical. All updates have been highlighted.

New EPA Number

Effective for dates of service on and after July 1, 2010, the Department will cover Miraflex frames for children when all of the following clinical criteria are met:

- The client is 5 years of age and younger; and
- The provider has documented the reason(s) that the standard Airway Optical frame is not suitable for the child.

To receive payment, providers must follow the Department's expedited prior authorization (EPA) process. See EPA #611 on page D.4 **Expedited Prior Authorization Criteria Coding List** of the *Vision Care Billing Instructions*.

Update to EPA for Lost or Broken Eyeglasses for Adults (EPA #615)

Effective for dates of service on and after July 1, 2010, the Department will cover replacement of a complete pair of eyeglasses (frame and lenses) for adults (21 and older) *one time* in a 24-month period. If the adult client requires an additional replacement (more than one in the 24-month period), prior authorization is required.

The limit does *not* apply to:

- Clients (of any age) of the Division of Developmental Disabilities (DDD); or
- Children who are 20 years of age and younger.

All other policy information with regard to EPA #615 remains unchanged.

Unclaimed Eyeglasses

If a client does not return to the provider's office to pick up eyeglasses, then the provider should do the following:

- Keep the completed pair of eyeglasses for three months; and
- Make a good faith effort (a minimum of three attempts) to contact the client.

After the above are met, the provider may keep the glasses to use for repair parts.

An adult client is not eligible for glasses for another 24 months, unless prior authorization is obtained. This does not apply to clients of the Division of Developmental Disabilities, or to children.

How Can I Get Department/HRSA Provider Documents?

To download and print Department/HRSA provider numbered memos and billing instructions, go to the Department/HRSA website at http://hrsa.dshs.wa.gov (click the *Billing Instructions and Numbered Memorandum* link).